

W.01303A.09.0343
SW.01303A.09.0343

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99715

Date: 10/3/2011

Complaint Description: 08G Consolidation - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Ann and Bob

Tingley

Account Name:

Ann and Bob Tingley

Home: (000) 000-0000

Street:

~~8001 N River Bend Rd~~

Work:

City:

Anthem

CBR: ChgMaster@aol.com

State:

AZ Zip: 85086

is: E-Mail

Utility Company:

Arizona - American Sewer Company

Division:

sewer

Contact Name:

Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

Attention Commissioners

I am writing to support the deconsolidation of the Anthem/Agua Fria Wastewater District operated by the Arizona American Water Company. Anthem's system has no physical connection to the Agua Fria system, so I question why we should pay for what is not used by Anthem residents.

PLEASE DECONSOLIDATE ANTHEM/AGUA FRIA WASTEWATER DISTRICT. IT IS NOT FAIR TO ANTHEM RESIDENTS IF YOU DO NOT DECONSOLIDATE. OUR WATER RATES ARE EXTREMELY HIGH AND FIND LIVING ON A FIXED INCOME THAT IS A HARDSHIP FOR MY HUSBAND AND I.

PLEASE DO NOT PENALIZE ANTHEM RESIDENTS. PLEASE DECONSOLIDATE !

Arizona Corporation Commission

DOCKETED

OCT 3 2011

DOCKETED BY

[Signature]

REGARDS,
ANN AND BOB TINGLEY
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/3--opinion entered into database and will be docketed.

End of Comments

*****CLOSED*****

AZ CORP COMMISSION
DOCKET CONTROL

2011 OCT -3 P 4:39

RECEIVED

Date Completed: 10/3/2011

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99714

Date: 10/3/2011

Complaint Description: 08G Consolidation - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Roberta

Wolf

Account Name: Roberta Wolf

Home: (000) 000-0000

Street: n/a

Work:

City: Anthem

CBR: catluvrsmom@yahoo.com

State: AZ Zip: 85086

is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone: (602) 425-3107

Nature of Complaint:

To Whom It May Concern,

I am an Anthem resident and have written MANY times about the unfair water charges that Anthem residents are subject to paying,
Now I find myself writing again about another unfair water charge.

I am tired of paying for another district's wastewater when there is no benefit to Anthem ratepayers. Please approve deconsolidating the two wastewater districts.

Thank you,

Roberta Wolf

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/3--opinion entered into database and will be docketed.

End of Comments

*****CLOSED*****

Date Completed: 10/3/2011

Opinion No. 2011 - 99714

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99708

Date: 10/3/2011

Complaint Description: 08G Consolidation - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **David and Julia Hernandez**

Account Name: David and Julia Hernandez

Home: (000) 000-0000

Street: ~~1234 W. Main St.~~
1234 W. Main St.

Work:

City: Anthem

CBR: hjulia_18@msn.com

State: AZ Zip: 85086

is: E-Mail

Utility Company: **Arizona - American Sewer Company**

Division: sewer

Contact Name: Karl Wilkins

Contact Phone: ~~(929) 816-8407~~

Nature of Complaint:

Dear Commissioner(s):
SW-01303A-09-0343

I am writing in support of deconsolidation of the Anthem/Agua Fria Wastewater District operated by Arizona American Water Company (AAWC). I strongly believe that Anthem customers should pay for the treatment plants, facilities, and infrastructure that serve our community. As Anthem residents we pay for a state of the art wastewater treatment facility; why should we also be paying for the costs of facilities that we do not use and will never use? Anthem's system has no physical connection to the Agua Fria system - we should not pay for what is not "used and useful" by Anthem residents!

I understand that deconsolidation will result in increased rates for Agua Fria customers. I also understand that the Anthem Community Council has proposed a phase-in of the rates, similar to what we experienced in the recent water rate case, as a means of softening the impact. I support this phase-in as a means of mitigating the effect of the rate increase through a 3-year phase-in of the rates.

The bottom line is that deconsolidation of the Anthem/Agua Fria wastewater district is the right thing to do under the current model for private water/wastewater systems in Arizona. It returns our service to what is "just and reasonable." To not deconsolidate is to go against the principles that the Commission has advocated and would result in different and unfair treatment for Anthem ratepayers.

Deconsolidation is consistent with the stand alone, cost of service systems owned and operated by AAWC throughout the state, and creates an even playing field. To delay until consolidation is considered is unfair; statewide consolidation has not occurred to date, and may or may not occur at an unknown time in the future. The time to correct this disparity is NOW by approving deconsolidation of the Anthem/Agua Fria wastewater district as put forth by the AAWC in their April 1 filing.

I urge you and your fellow Commissioners to right this wrong, and deconsolidate the Anthem/Agua Fria wastewater district.

Respectfully,
David and Julia Hernandez
End of Complaint

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

10/3--opinion entered into database and will be docketed.

End of Comments

*****CLOSED*****

Date Completed: 10/3/2011

Opinion No. 2011 - 99708
